	<b>Procedure Manual</b>	Document No. MN/LCI/03 Issue Date: <b>16.05.2020</b>
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<b>Quality and Food Safety Policy</b>		Page <b>1 of 1</b>

*"Quality is long remembered after price is forgotten"*



Our strength can be broadly classified into a tiered structure of a qualified, experienced and dedicated management team, productive personnel and customer oriented services. With these strong points, we are able to provide industrial solutions for all Gas, Gas equipment and Welding accessories conveniently and deliver major orders within a committed time frame. Our ability to ensure timely delivery of the products through a dealer network island wide provides us an additional edge over our main competitors in the arena of industrial gas & equipment distribution.

We undertake a gamut of activities in maintaining quality and have successfully achieved a high level of customer appreciation resulting in long-lasting relationships, by offering high quality products at competitive cost. We undertake stringent quality assurance measures and food safety practices to ensure product quality. Our team of experts maintains a strict vigil at all times, taking stringent quality assurance measures to ensure the quality of products according to ISBT (International Standards of Beverage Technologists) guidelines before they are dispatched. We always comply with the standards, legal and other regulatory requirements.

Our Quality commitment to customers leads us to provide safe and effective products and services throughout the Island that are developed, manufactured, distributed and marketed in compliance with all applicable requirements and our Company values: integrity, courage, respect and team work. Our Quality System is described in our Quality Manual and must be deployed by all, at all levels of Lanka Carbonics (Pvt) Ltd. It is the policy of Lanka Carbonics (Pvt) Ltd to obtain Sustainability by becoming efficient, effective, gas solution provider to the he industry by satisfying all the stake holders while complying with International Standards. The company accomplishes this by caring for our employees and developing our staff of all levels. We strive to continually improve the effectiveness of the quality and food safety management system and the commitment to client satisfaction by monitoring the performance against the established objectives and through leadership that promotes employee involvement. This concept represents of Lanka Carbonics (Pvt) Ltd commitment to quality and food safety by increasing need to better serve a growing and demanding client base. The company accomplishes this by caring for employees and developing the staff to achieve the company policy.



Chief Executive Officer

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<b>Copy Status:</b> <span style="border: 1px solid red; padding: 2px;">Controlled Document</span>	<b>Approved by:</b> <b>Signature:</b>  <b>Name: K.S. Madhubhashana</b>
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